State Workforce Development Board Meeting

Thursday, May 21, 2020
9:00 a.m.
Virtual Meeting
Join Zoom Meeting
https://zoom.us/j/7060724699?pwd=eEZOUgJjNukrWHp2TFd5WWNUcjJnrdz09
Meeting ID: 706 072 4699
Password: 8e29aq
(100 persons limit)
Call-in Number – 605-313-5142
Access Code: 239865
(Unlimited persons)

Meeting called to order: (9:05 a.m.) Tracey Bryan, Board Chair

Roll Call: Roll was called, and quorum was met.

Attendees:

Tracey Bryan, Board Chair
Secretary Bill McCamley, NMDWS
Bob Grassberger
Carla Kugler
Secretary Greg Trapp, Comission for the Blind
Carlos M. Romero
Rene Lowden
Bobby Ehrg
John Rockwell
Deputy Secretary Jon Clark
(for Secretary Alicia Keyes)
Councilor Gill Michael Sorg
Deputy Secretary Angela Medrano
(for Secretary Dr. David Scrase)
Mark Chisolm (Higher Education Department)

Deputy Secretary Yolanda Montoya-Cordova, NMDWS
Johannius Chemweno
Bryn Davis
Dale Dekker
Vince Alvarado
Joanna M. Anaya
Daniel Schlegel (for Gov. Michelle Lujan Grisham)
Benjamin Woods
Deborah L. Moore
Debra “Dj” Heckes
Senator Michael Padilla
Ezra Spitzer
Deputy Secretary Gwen Perea-Warniment
(for Secretary Ryan Stewart)

Absent:

Representative Antonio Maestas
Rick Davis
Mayor Victor Charles Snover
Nancy N. Sauer
Richard Meyer
Dale Armstrong
Minutes

Welcome, Introductions, and Opening Remarks (Agenda Item I): Tracey Bryan

Agenda Item II: Motion to approve agenda
Motion to approve amended agenda: Senator Michael Padilla
2nd the Motion – Councilor Gill Michael Sorg
Vote: For – Unanimous approval (Virtual Roll Call Vote)  Opposed – None
Agenda was approved

Agenda Item III: Motion to approve State Workforce Development Board Meeting minutes from February 6, 2020
Motion to approve February 6, 2020 minutes: Debra Heckes
2nd the Motion: Dale Dekker
Voted: For – Unanimous approval (Virtual Roll Call Vote)  Opposed – None
February 6, 2020 Board Minutes were approved

Agenda Item IV: Regional Policy Review & Approval – NMAC 11.2.4  Presenter: Deputy Secretary Yolanda Montoya-Cordova

This proposed policy adds to N.M.A.C 11.2.4 Regional Designation Process and outlines policy and process to establish Regional Workforce Areas. Regional Workforce Areas are generally defined by economic development regions, similar type industry and employment. Regional Workforce Areas are further utilized by local boards to plan investments and activities to support regional needs. The proposed policy will bring New Mexico into compliance with WIOA and satisfies a federal finding.

Motion for Discussion: Debra Heckes
2nd motion for discussion: Councilor Sorg

- NMDWS legal has set a tentative date of July 2020 to publish the proposed NMAC to public. Prior to publishing, a public hearing will be to allow opportunity for public comment.
- The proposed NMAC is consistent with other states; and was reviewed by Federal Program Officer and NMDWS legal department prior to board meeting.
- Proposed NMAC will outline regional workforce areas that are not necessarily bound within local workforce board boundaries and allow for broader collaboration across workforce boards

Motion to approve NMAC 11.2.4 Regional Designation Procedures: Secretary Bill McCamley
2nd the Motion: Bryn Davis
Voted: For – Unanimous approval (Virtual Roll Call Vote)  Opposed – None
NMAC 11.2.4 Regional Designation Procedures were approved; NMAC will move forward with proposal to prepare for public comment.

**Agenda Item V: System Transformation & Regional Workforce Designation**

Presenter: Daniel Schlegel

Update on process to support effectiveness, efficiency and innovation in the state’s workforce system. Progress of sub-committee in reviewing existing local workforce boards designation.

- Committee members have been conducting research by having discussions with other states that have gone through restructuring or serve a similarly-sized population, sharing feedback with the committee.
- Any suggested changes will be submitted to the State Board for approval, then will be shared with local area CEOs for consultation.
- Local boards are preparing requests for recertification that are due in June 2020; this will give the State Board a good opportunity to evaluate the current performance of each local board and their strategic plans for the future.

**No Action Needed.**

**Agenda Items VI: State Plan Update**

Presenter: John Casado

Provided update of progress of NM WIOA State Plan with USDOL. All sections of the state plan have submitted appropriate correction, approved corrections have been accepted. There are two pending sections needed to be completed: Title III (Wagner-Peyser) & TANF.

- Wagner – Peyser: Agricultural Outreach Plan (AOP) had to be revised and posted for public comment for 30 days. Public posting period ends May 30, 2020.
- TANF: The corrections submitted required an additional public posting period on 45 days. Permission has been given for TANF to publicly post plan, without delaying approval of State Plan.

To support strategic implementation of the state plan, the board created a Business Engagement Subcommittee to increase business’ use of the system and define metrics by which to measure effectiveness.

The following board members volunteered to join the Business Engagement Committee:

- Johannius Chemweno
- Bobby Ehrig
- Councilor Gill Michael Sorg
- Bob Grassberger
- Dale Dekker
- Margarito Aragon
- Michael Yang
Business Engagement Sub-Committee Board Members has been formed.

Agenda Item VII: NMDWS Update

Presenter: Deputy Secretary Ricky Serna

PowerPoint presentation on NMDWS unemployment status in relation to escalated increase to unemployment claims as a result of COVID-19. Additionally, provided update of upcoming steps NMDWS are taking to prepare for re-opening of businesses in the state, along with potential hiring and training opportunities that will be provided.

Discussions:

- Discussion of the technologies being utilized by NMDWS to manage the high volume of inquiries from New Mexicans now receiving unemployment benefits due to COVID-19. The technologies currently being used have permitted NMDWS staff to telework from home to assist customers with unemployment claims.
- The technologies currently used require management capabilities to effectively monitor telephone queues to answer as many calls as possible and mitigate unexpected hold times for customers waiting to speak with the call center.
- Board Chair requested NMDWS provide State Board with an update on the liquidity of the unemployment trust fund and potential strategies for deficiencies; to include funding comparison of Federal and State funding.
- Presented strategies of how to get New Mexicans back to work:
  - Collaborative strategy to convene employers
  - Apprenticeships & Pre-Apprenticeships
  - Virtual Training Services
  - Virtual Employment Services
  - Virtual Employer Convenings
- Discussion of the effect with the C.A.R.E.S. Act, the Federal funding being provided to customers on unemployment. The additional funding being provided to unemployment claimants has presented a challenging scenario with small businesses on having employees return to work.
- Explanation of “All Hands, New Mexico!” web page and the simplified method of matching employers with potential employees effectively.
- NMDWS Return to Work Guidance document will be sent to all State Board members.

No action needed.

Meeting Adjournment at 11:08 a.m.