

State Workforce Development Board Meeting

Thursday, May 21, 2020

9:00 a.m.

Virtual Meeting

Join Zoom Meeting

<https://zoom.us/j/7060724699?pwd=eEZOUGJJNUkrWHp2TFd5WWNUcjNrdz09>

Meeting ID: 706 072 4699

Password: 8e29aq

(100 persons limit)

Call-in Number – 605-313-5142

Access Code: 239865

(Unlimited persons)

Meeting called to order: (9: 05 a.m.) Tracey Bryan, Board Chair

Roll Call: Roll was called, and quorum was met.

Attendees:

Tracey Bryan, Board Chair	Deputy Secretary Yolanda Montoya-Cordova, NMDWS
Secretary Bill McCamley, NMDWS	Johannius Chemweno
Bob Grassberger	Bryn Davis
Carla Kugler	Dale Dekker
Secretary Greg Trapp, Comission for the Blind	Vince Alvarado
Carlos M. Romero	Joanna M. Anaya
Rene Lowden	Daniel Schlegel (for Gov. Michelle Lujan Grisham)
Bobby Ehrig	Benjamin Woods
John Rockwell	Deborah L. Moore
Deputy Secretary Jon Clark	Debra "DJ" Heckes
(for Secretary Alicia Keyes)	Senator Michael Padilla
Councilor Gill Michael Sorg	Ezra Spitzer
Deputy Secretary Angela Medrano	Deputy Secretary Gwen Perea-Warniment
(for Secretary Dr. David Scrase)	(for Secretary Ryan Stewart)
Mark Chisolm (Higher Education Department)	

Absent:

Representative Antonio Maestas	Nancy N. Sauer
Rick Davis	Richard Meyer
Mayor Victor Charles Snover	Dale Armstrong

Minutes

Welcome, Introductions, and Opening Remarks (Agenda Item I): Tracey Bryan

Agenda Item II: Motion to approve agenda

Motion to approve amended agenda: Senator Michael Padilla

2nd the Motion – Councilor Gill Michael Sorg

Vote: For – Unanimous approval (Virtual Roll Call Vote) Opposed – None

Agenda was approved

Agenda Item III: Motion to approve State Workforce Development Board Meeting minutes from February 6, 2020

Motion to approve February 6, 2020 minutes: Debra Heckes

2nd the Motion: Dale Dekker

Voted: For – Unanimous approval (Virtual Roll Call Vote) Opposed – None

February 6, 2020 Board Minutes were approved

Agenda Item IV: Regional Policy Review & Approval – NMAC 11.2.4 Presenter: Deputy Secretary Yolanda Montoya-Cordova

This proposed policy adds to N.M.A.C 11.2.4 Regional Designation Process and outlines policy and process to establish Regional Workforce Areas. Regional Workforce Areas are generally defined by economic development regions, similar type industry and employment. Regional Workforce Areas are further utilized by local boards to plan investments and activities to support regional needs. The proposed policy will bring New Mexico into compliance with WIOA and satisfies a federal finding.

Motion for Discussion: Debra Heckes

2nd motion for discussion: Councilor Sorg

- NMDWS legal has set a tentative date of July 2020 to publish the proposed NMAC to public. Prior to publishing, a public hearing will be to allow opportunity for public comment.
- The proposed NMAC is consistent with other states; and was reviewed by Federal Program Officer and NMDWS legal department prior to board meeting.
- Proposed NMAC will outline regional workforce areas that are not necessarily bound within local workforce board boundaries and allow for broader collaboration across workforce boards

Motion to approve NMAC 11.2.4 Regional Designation Procedures: Secretary Bill McCamley

2nd the Motion: Bryn Davis

Voted: For – Unanimous approval (Virtual Roll Call Vote) Opposed – None

NMAC 11.2.4 Regional Designation Procedures were approved; NMAC will move forward with proposal to prepare for public comment.

Agenda Item V: System Transformation & Regional Workforce Designation

Presenter:
Daniel Schlegel

Update on process to support effectiveness, efficiency and innovation in the state's workforce system. Progress of sub-committee in reviewing existing local workforce boards designation.

- Committee members have been conducting research by having discussions with other states that have gone through restructuring or serve a similarly-sized population, sharing feedback with the committee
- Any suggested changes will be submitted to the State Board for approval, then will be shared with local area CEOs for consultation
- Local boards are preparing requests for recertification that are due in June 2020; this will give the State Board a good opportunity to evaluate the current performance of each local board and their strategic plans for the future

No Action Needed.

Agenda Items VI: State Plan Update

Presenter: John Casado

Provided update of progress of NM WIOA State Plan with USDOL. All sections of the state plan have submitted appropriate correction, approved corrections have been accepted. There are two pending sections needed to be completed: Title III (Wagner-Peyser) & TANF

- Wagner – Peyser: Agricultural Outreach Plan (AOP) had to be revised and posted for public comment for 30 days. Public posting period ends May 30, 2020.
- TANF: The corrections submitted required an additional public posting period on 45 days. Permission has been given for TANF to publicly post plan, without delaying approval of State Plan.

To support strategic implementation of the state plan, the board created a Business Engagement Sub-Committee to increase business' use of the system and define metrics by which to measure effectiveness.

The following board members volunteered to join the Business Engagement Committee:

- Johannius Chemweno
- Bobby Ehrig
- Councilor Gill Michael Sorg
- Bob Grassberger
- Dale Dekker
- Margarito Aragon
- Michael Yang

Business Engagement Sub-Committee Board Members has been formed.

Agenda Item VII: NMDWS Update

Presenter: Deputy Secretary
Ricky Serna

PowerPoint presentation on NMDWS unemployment status in relation to escalated increase to unemployment claims as a result of COVID-19. Additionally, provided update of upcoming steps NMDWS are taking to prepare for re-opening of businesses in the state, along with potential hiring and training opportunities that will be provided.

Discussions:

- Discussion of the technologies being utilized by NMDWS to manage the high volume of inquiries from New Mexicans now receiving unemployment benefits due to COVID-19. The technologies currently being used have permitted NMDWS staff to telework from home to assist customers with unemployment claims.
- The technologies currently used require management capabilities to effectively monitor telephone queues to answer as many calls as possible and mitigate unexpected hold times for customers waiting to speak with the call center.
- Board Chair requested NMDWS provide State Board with an update on the liquidity of the unemployment trust fund and potential strategies for deficiencies; to include funding comparison of Federal and State funding.
- Presented strategies of how to get New Mexicans back to work:
 - Collaborative strategy to convene employers
 - Apprenticeships & Pre-Apprenticeships
 - Virtual Training Services
 - Virtual Employment Services
 - Virtual Employer Convenings
- Discussion of the effect with the C.A.R.E.S. Act, the Federal funding being provided to customers on unemployment. The additional funding being provided to unemployment claimants has presented a challenging scenario with small businesses on having employees return to work.
- Explanation of “All Hands, New Mexico!” web page and the simplified method of matching employers with potential employees effectively.
- NMDWS Return to Work Guidance document will be sent to all State Board members.

No action needed.

Meeting Adjournment at 11:08 a.m.
